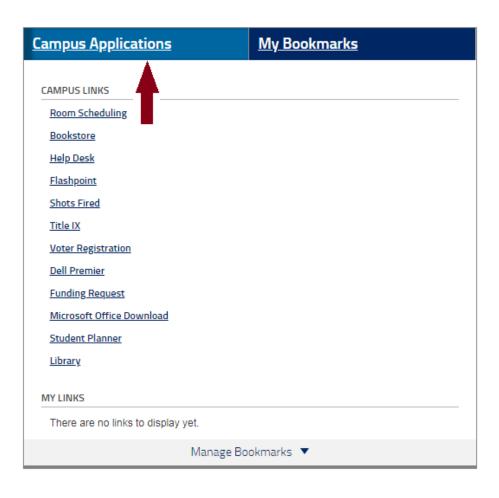
Person Proxy

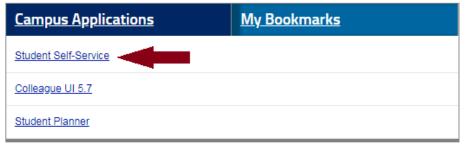
Person Proxy allows you to authorize a person to view/modify your school financial and financial aid records. You can designate one or more persons as a proxy, and grant each proxy permission to view and act on your information. For example, a proxy may be allowed to view and make a payment on your account, or submit information required from the financial aid office.

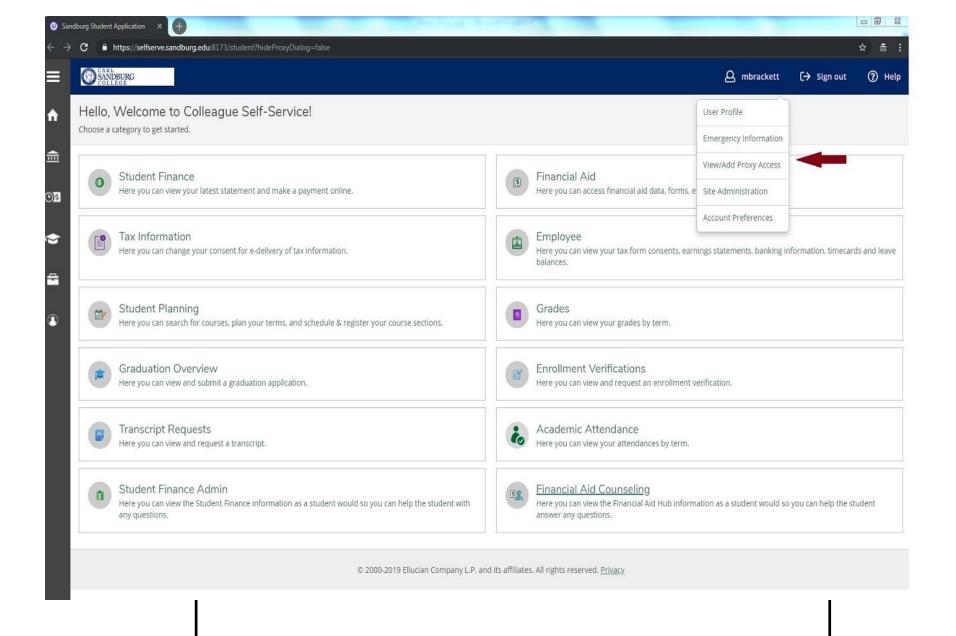
When you create a proxy, they will receive an email telling them they have access to your account at Carl Sandburg College (you'll receive a copy, too). The email will also contain their login credentials and a Self-Service web link to your account.

This presentation will guide you through the process of adding a proxy.

Login to mySandburg, click Campus Applications, then click Student Self-Service

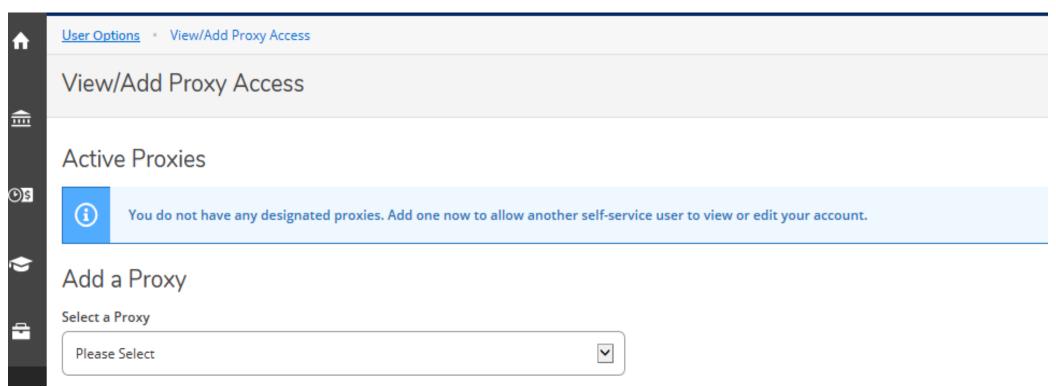






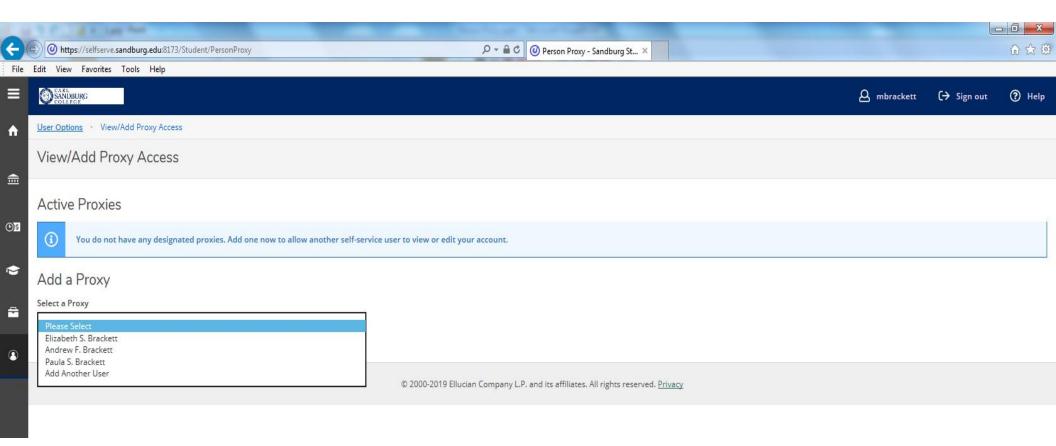
Click on your name then click on View/Add Proxy Access





Since you have not yet assigned a proxy, you'll receive this message.

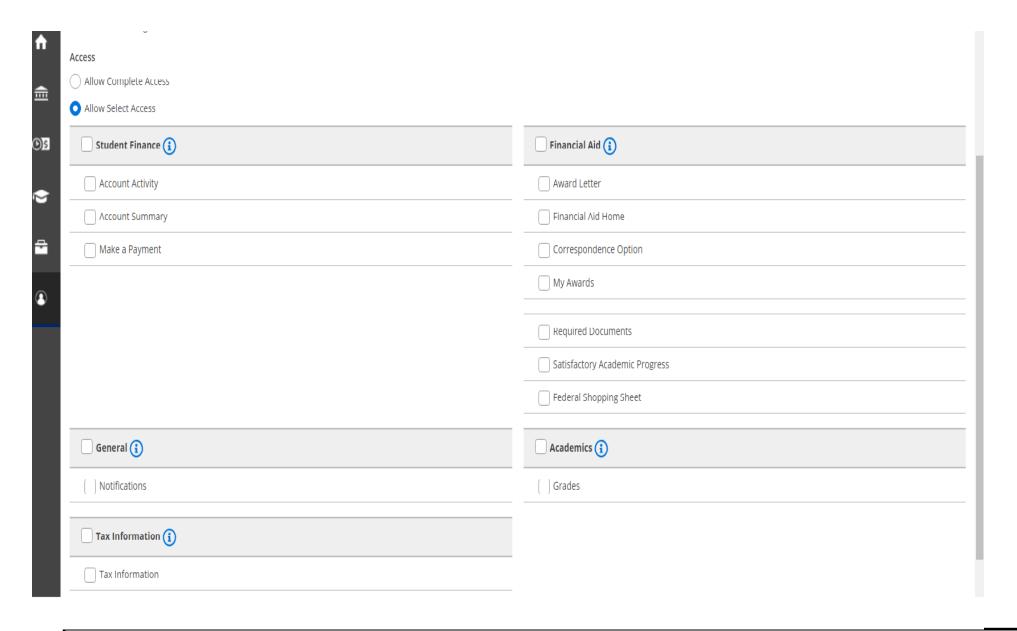




The drop down list in the **Select a Proxy** section of the form will show all persons in the CSC database that are *eligible* to be your proxy. Only persons with an email address & an approved relationship to you are listed.

Choose one or if you want someone not on the list, click on Add Another User.





If you select someone from the drop-down list, specify what your proxy is allowed to see.



Disclosure Agreement
The Family Educational Rights and Privacy Act (FERPA) secures the privacy of the educational record of an individual. The college may release what may be considered "directory information" without the consent of the student. By authorizing individuals to view this portal, your "proxy" will be able to view the following:
*Name * Address * Student ID number * Classes enrolled * Account Balance * Financial Aid information
By designating a proxy, you waive any rights under FERPA regarding these areas but maintain all other rights under the FERPA guidelines.
authorize the institution to disclose my information to this party

Then agree to the Disclosure Agreement and click Save.

That's it!

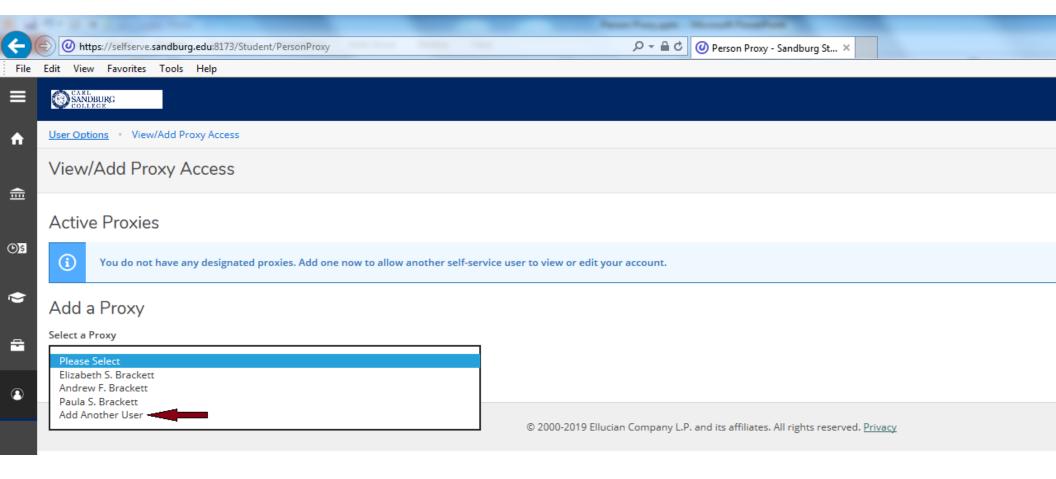
Your proxy will receive an email telling them they have access to your account at Carl Sandburg College (you'll receive a copy, too). The email will also contain a web link to the Self-Service program and their login credentials.

What if the person you want as your proxy is not in the drop-down list?

No problem!

You can add that person to the CSC database.



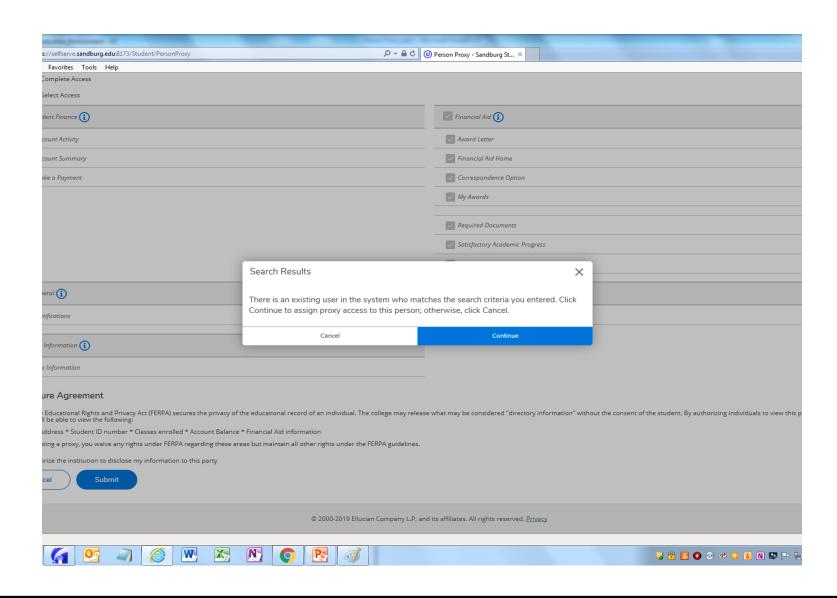


Click on Add Another User in the Select a Proxy drop down menu.



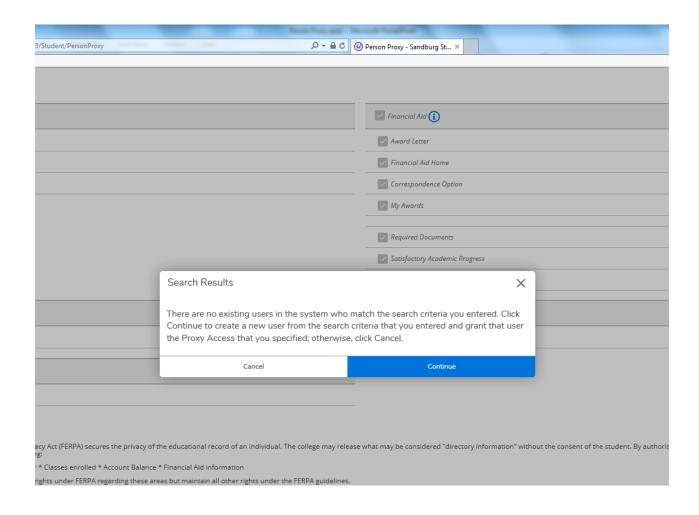


Fill in the required information about your proxy. Set the access you want, click the Disclosure Agreement, and then click Save.



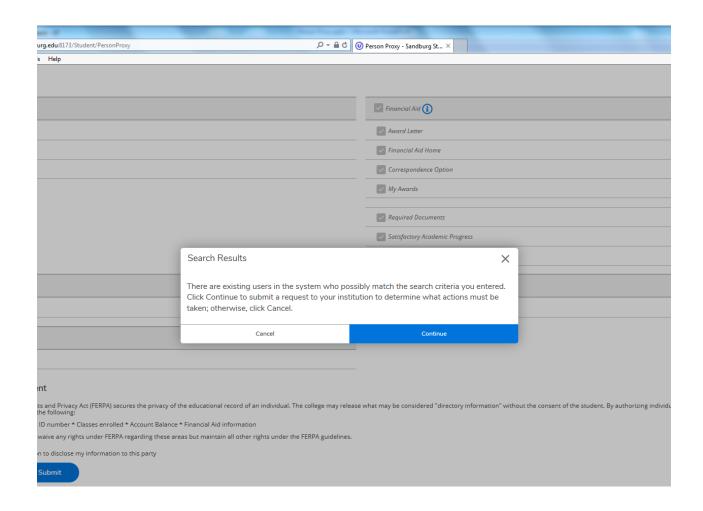
You will receive this message if the CSC software has located your proxy in our database. Click Continue to add your proxy.





You will receive this message if the CSC software determines this person is not already in our database. Click Continue to add your proxy.





You will receive this message if the CSC software has found more than one person who fits your search criteria. If you click Continue, a CSC staff member will review the request and determine which person will be designated your proxy. Please allow 24 hours for the review.



What does your proxy do now?

You have created your proxy and they have been notified by email. They have their login ID & password and the web link to Self-Service and are ready to access your account. The next slides describe how the proxy will view/modify your account.

Carl Sandburg College SSO

Sign in with your organizational account

someone@example.com

Password

Sign in

Please enter your full email address as your Login Name.

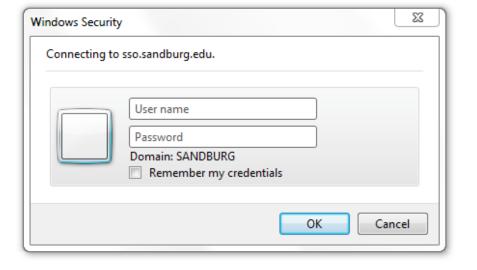
For Students it should be

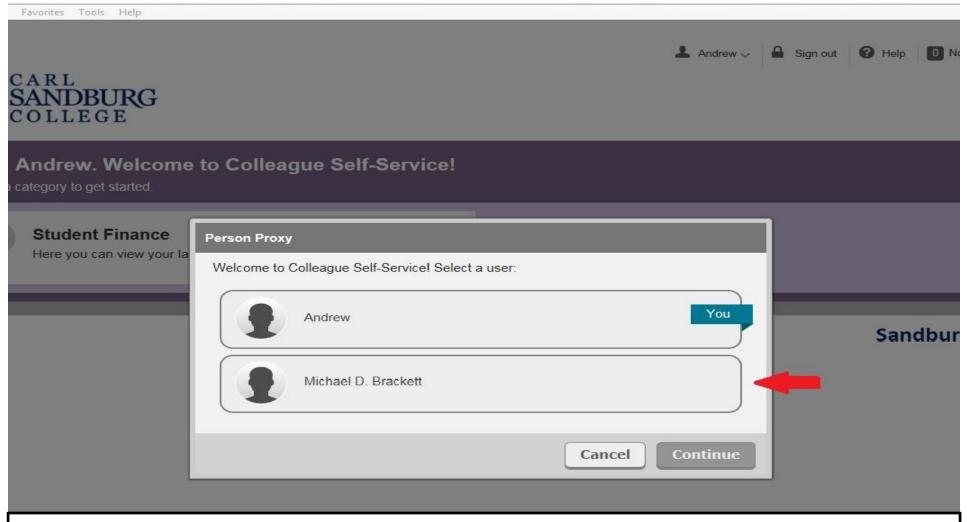
username@student.sandburg.edu

For Staff/Faculty it should be

username@sandburg.edu

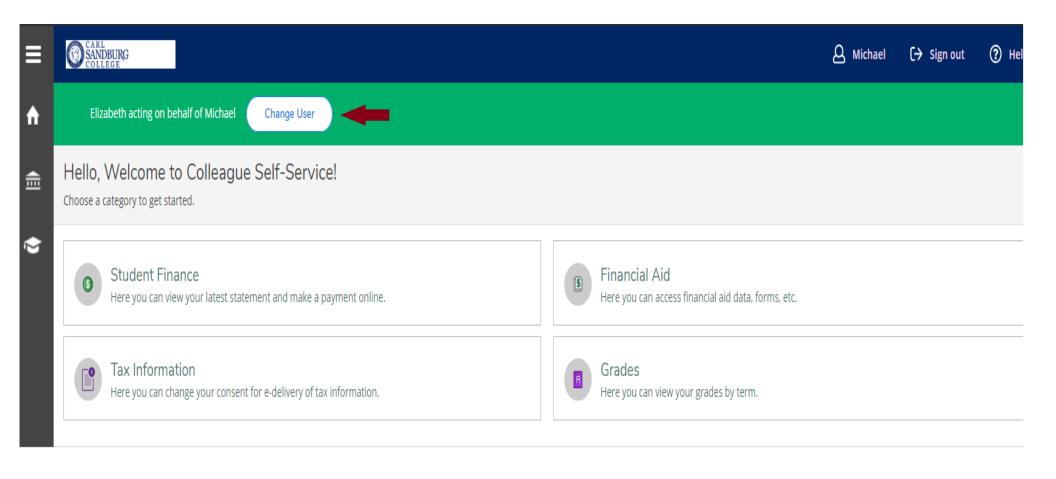
If you are still having problems accessing the portal you may need to clear your browsers cache, for instructions click here.





When your proxy logs in to Self-Service they will have the choice of who to sign in as – themselves or you. If they are acting as *your* proxy and want to see *your* info, they click *your* name. If they are a student and want to see *their* info, they click *their* name.





Self-Service adds a banner at the top to remind them they are acting as a proxy to the student.



Person Proxy

If you or your proxy have any questions, please call Candace Fones at (309) 341-5289.